



## iUS APPEALS

- Individual issues, status and docket history are easily tracked through the entire appeals process.
- Multiple appeals processes are managed while successfully interacting with existing applications.

## iUS COLLECTIONS

- Tax delinquencies and benefit overpayments are automatically assigned to collections staff.
- Improved tools for delinquency control allow manual or automated collection assignments, lien filing and tax assessments.

Tax and benefits core systems stand alone but are fully integrated, ensuring accurate benefit payments, employer charging and tax rate computations.

## ADDITIONAL iUS INFORMATION

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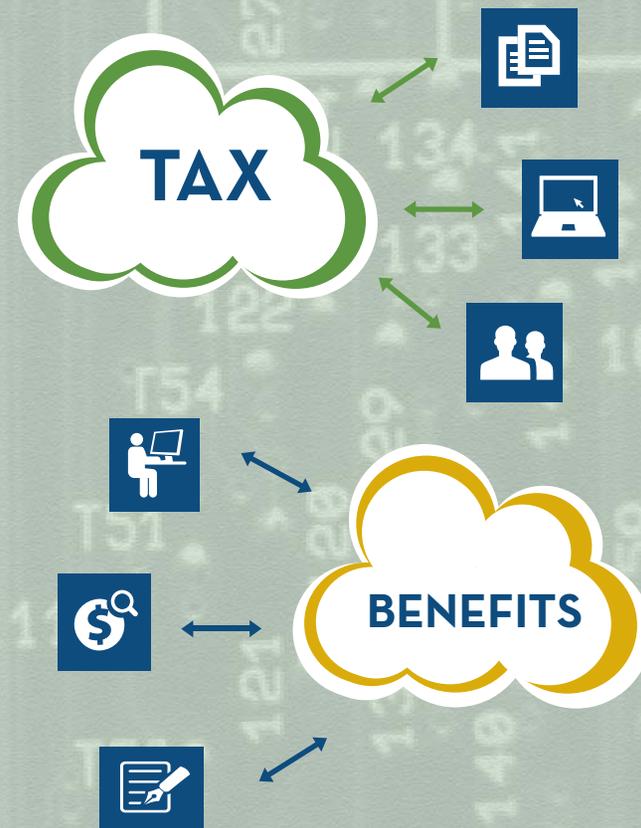
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## Internet Unemployment System

### Idaho's Solution to Unemployment Insurance Modernization



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Developed and supported by the Idaho Department of Labor, iUS was designed with built-in flexibility to easily accommodate unemployment insurance program changes. Simple interfaces seamlessly integrate with existing internal applications.

## iUS ARCHITECTURE

- Modern development languages and coding practices ensure the system is easy to enhance and maintain.
- System data are structured and organized using relational databases to provide simple and effective access for updating and reporting.
- SQL data structure allows for ad hoc retrieval of data by users without IT support.
- Virtual servers provide easy scalability for increased loads; no special hardware is required.
- Program changes, verified in a fully automated test environment, ensure compatibility with existing features prior to each new release.
- Notifications for employers and claimants are generated daily as PDF files for printing, mailing and archiving.
- Multitier navigation toolbar provides simple, fast and organized movement through numerous areas of the application.
- Built as a Web application with C#.Net and MS SQL Server.



## iUS ACCOUNTING

- All financial transactions, whether originating from tax or benefits, are transmitted to the department's UI Fund Accounting System, which produces financial reports such as the ETA 2112.
- Financial transactions are displayed and validated in an extensive series of online reports.
- Financial transactions are traceable back to detail, claimant, wage and employer data to ensure accountability and accuracy.

## iUS TAX CORE FUNCTIONS

- Real-time employer account maintenance is provided with task queues for easy tracking.
- Annual experience rating process automatically allocates benefit charges, calculates tax-benefit ratios and assigns appropriate rate classes in a matter of hours.
- Multi-account linking between professional employer organizations (PEOs) and their clients provides easy account maintenance.
- Annual or on-demand FUTA certifications are created.
- Tax auditing program allows uploading of audited wage data to track statistics and generate required reports.

## iUS BENEFITS CORE FUNCTIONS

- Claimant account maintenance changes are displayed in real-time.
- Issues, weekly certifications and benefit overpayments are managed by date range at the claimant level without regard to claim year, reducing improper payments.
- Nonmonetary issues are automatically assigned to adjudication staff for resolution.



## iUS ICON

- Idaho is the first state to use Web services for all applications on the Interstate Connection Network (ICON). Idaho created a local hub to act as a relay between the Xerox Hub and iUS.
- Idaho's local hub processes data, ensuring compliance with required ICON protocols.



The local hub provides safeguards against loss of information during data exchange and queues invalid data for review.